

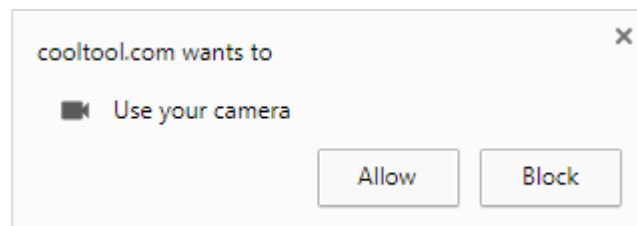
How to set up camera in browser

User Manual

When taking the survey with the emotions measurement in the browser, there might be situations when the camera cannot see you or you need to switch the camera. Please follow this guide, which is aimed to help you solve this issue.

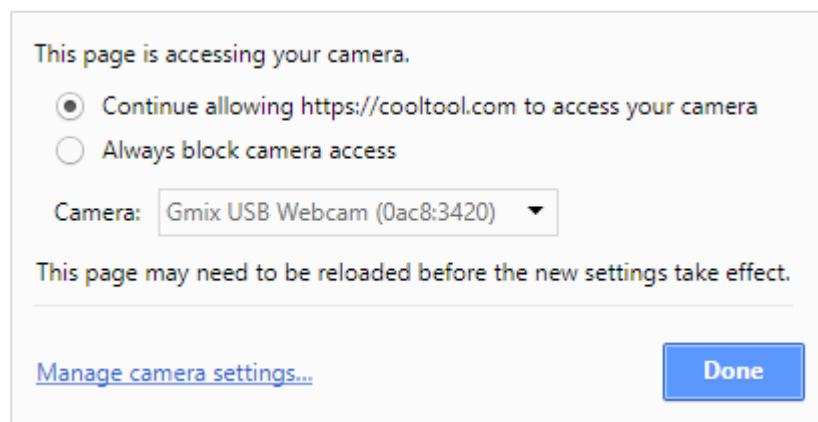
Google Chrome

If the respondent comes for the first time to the <https://cooltool.com> site and the questionnaire requires a camera, then the browser will ask for permission:

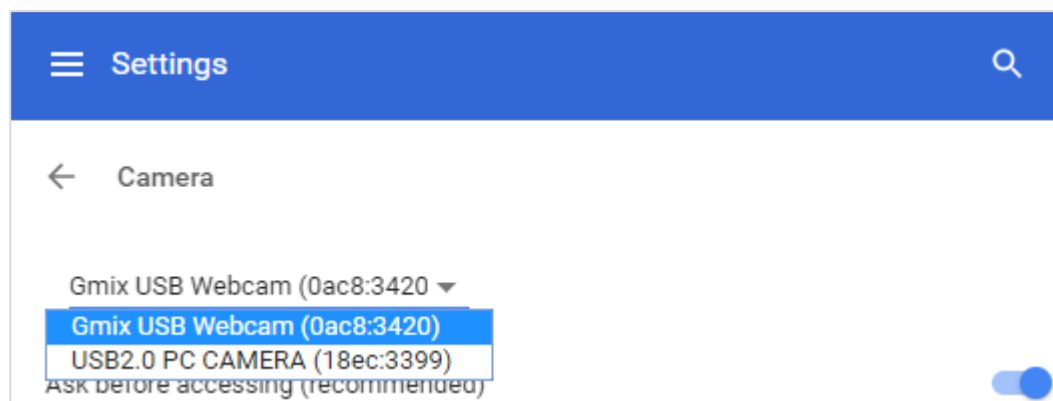


If the respondent has more than one camera, he will need to:

- select which one to use by clicking on the camera icon in the upper right corner
- click "Manage camera settings...":



- select the camera:



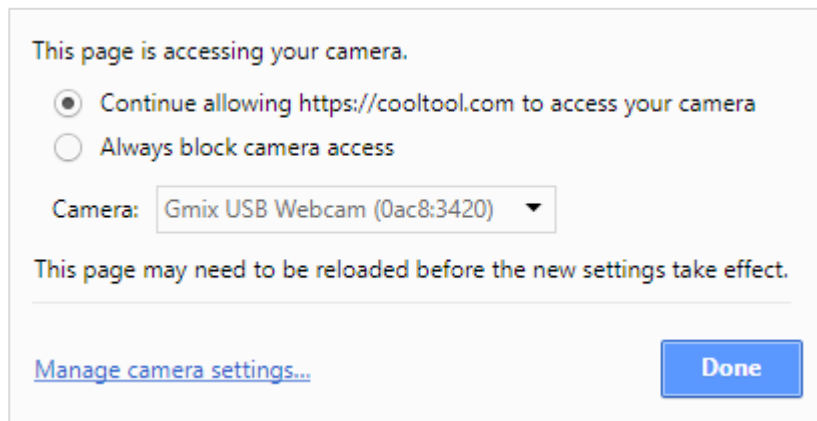
- return to the survey page
- reload the page

If the respondent denied access to the camera, he would see a message stating that the browser has blocked access.

There also can be an error when trying to access the camera for users of some versions of Android:

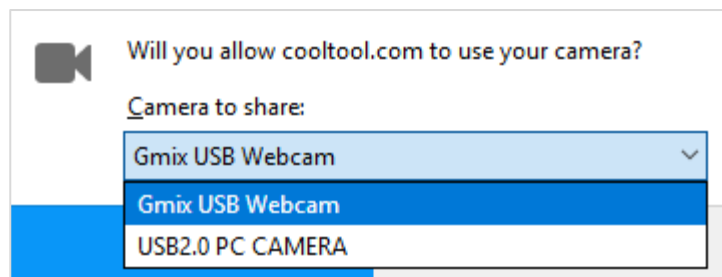
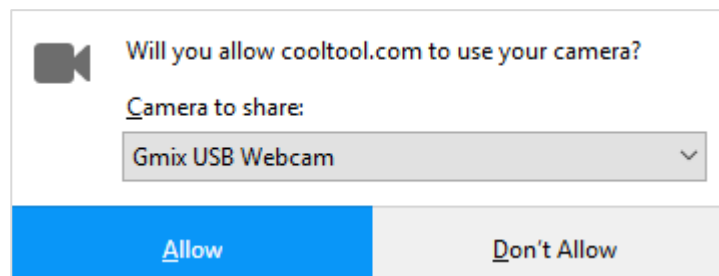


In this case, the user needs to click on the camera icon and in the pop-up window to allow access:

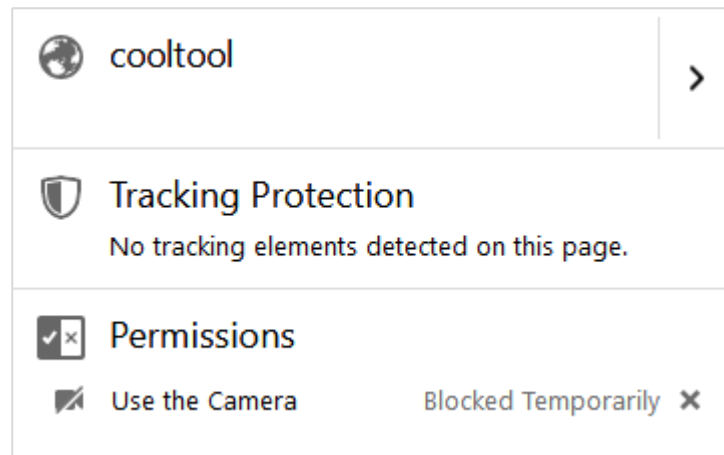


Mozilla Firefox

In this browser, the camera selection and permission to use it are in one window, which also pops up when you first visit the site where you need access to the camera:

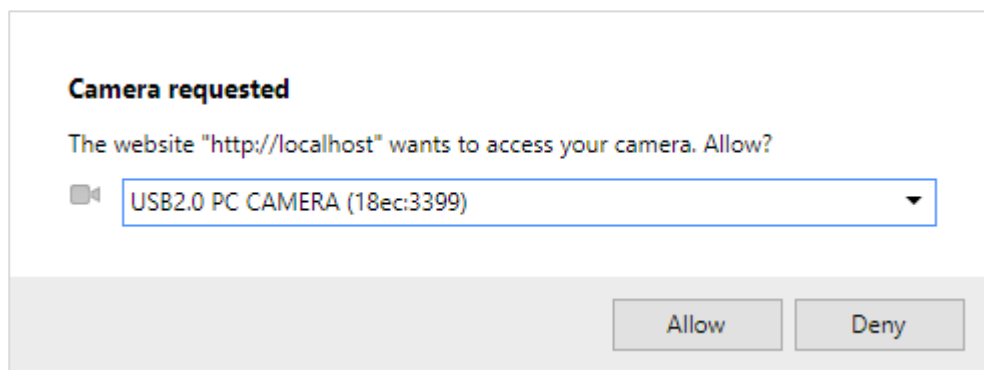


If the respondent denied access to the camera, he would need to click on the camera icon and allow access:



Opera

In this browser, the camera selection and permission to use it are in the same window, as in Mozilla Firefox, which also pops up when you first visit the site where you need access to the camera:



If the respondent denied access to the camera, he would need to click on the camera icon and allow access:

